

Introduction to the Registration Portal

Welcome to the registration portal!

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1.0 Introduction

Each team member needs have their own user account and will be able to control their consents for better control over their own data and permissions, as well as drastically reduce the number of physical documents that need to be signed, scanned, and uploaded.

Website roles versus event roles

Website Role

The website role refers to the type of access and rights the participants have on the registration site and apply across all events, throughout the site for a single team ID. Each user account can only be linked to one team at a time and can only have one website role. There are two types of website roles with different levels of access:

- (i) Team Account Admins
 - Can approve requests to join the team.
 - Can grant other participants Team Admin rights.
 - Can start, fill in, and submit event applications.
- (ii) Team Account Member
 - Can complete their self-registration portion, if a Team Account Admin starts an event

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application and adds them to the event team.

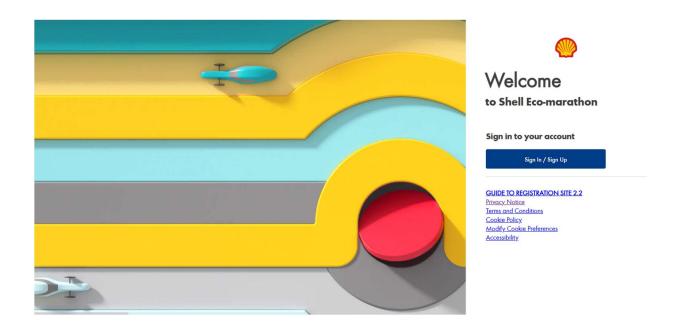
Each Team ID is allowed up to 4 Team Account Admins at a time. Team Account Admins bear the responsibility of ensuring future generations of a team have access at the Team Admin Level, to ensure continuity and tracking.

Event Roles

Event roles define what a person does at a specific event, such as student, faculty advisor, driver, reserve driver, or chaperone. These roles are assigned at the event level, and a single user can have different roles across multiple events across different years.

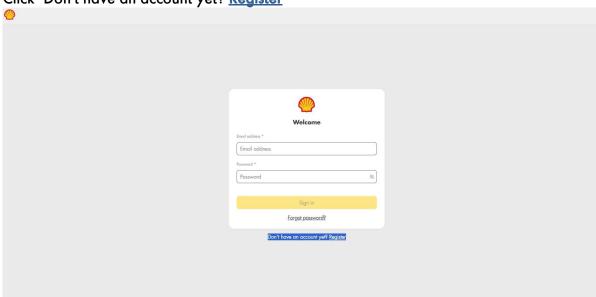
2.0 How to create an account

1. Go to https://register.makethefuture.shell/ and click Sign in/Sign Up

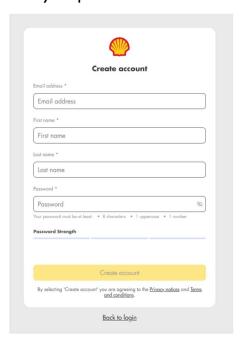




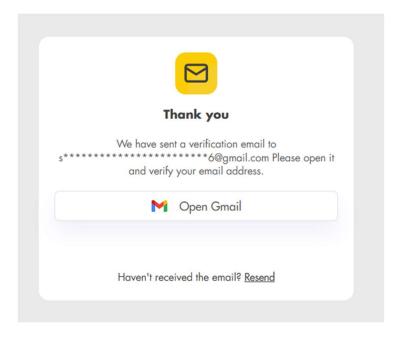
2. Click 'Don't have an account yet? Register'



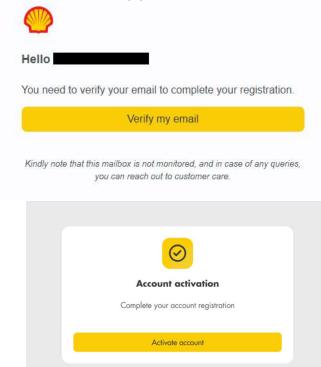
3. Fill in your personal details



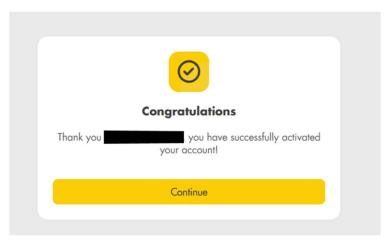




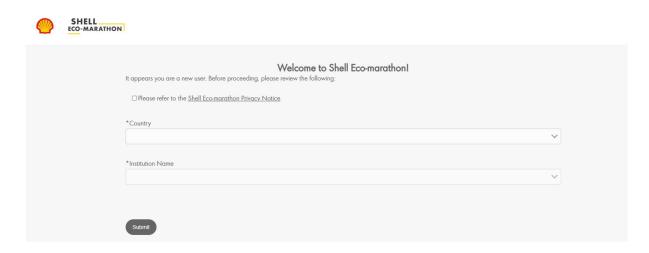
4. Click the link to verify your email account:







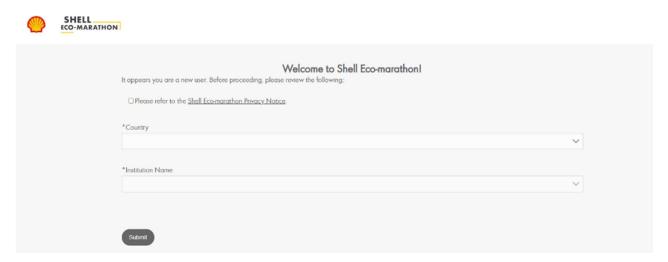
5. You will reach this page:



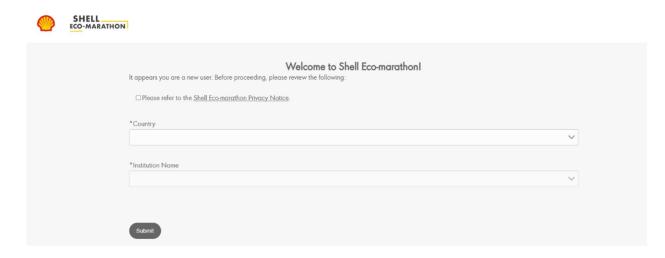


3.0 How to create/join a team

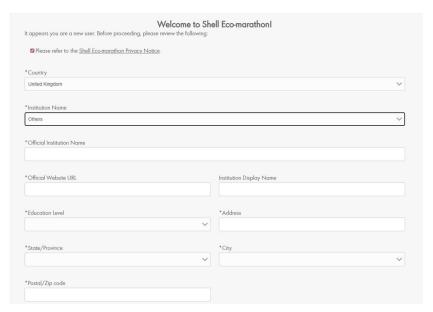
1. Select your country and institute name



- 2. There can be three possible cases.
- (i) Your institute is not on the list. Please scroll to the end of the list and select the 'Others' option. Then fill in the details of your institute and click submit.

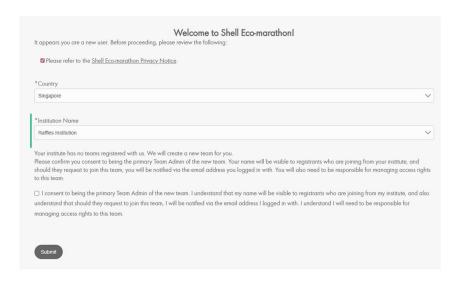






We will validate the information provided and once verified, your institute will be added to the system and we will notify you. This process might take up to a week, please be patient.

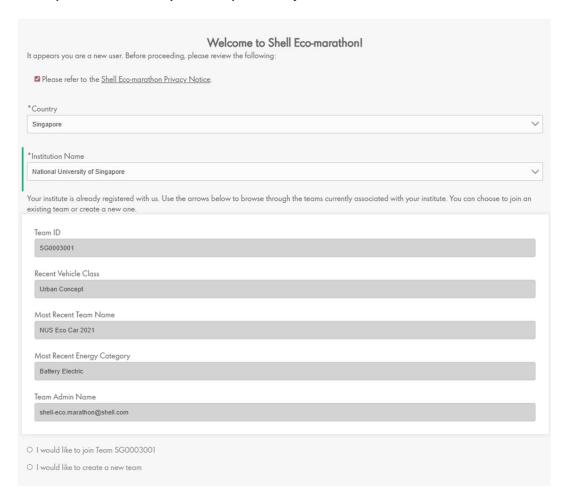
(ii) Your institute has no registered teams. You can go ahead and create a team.





(iii) Your institute has registered teams. You can either request to join the existing team or create a new team. The Team Account Admin of your team will have to add you to the team.

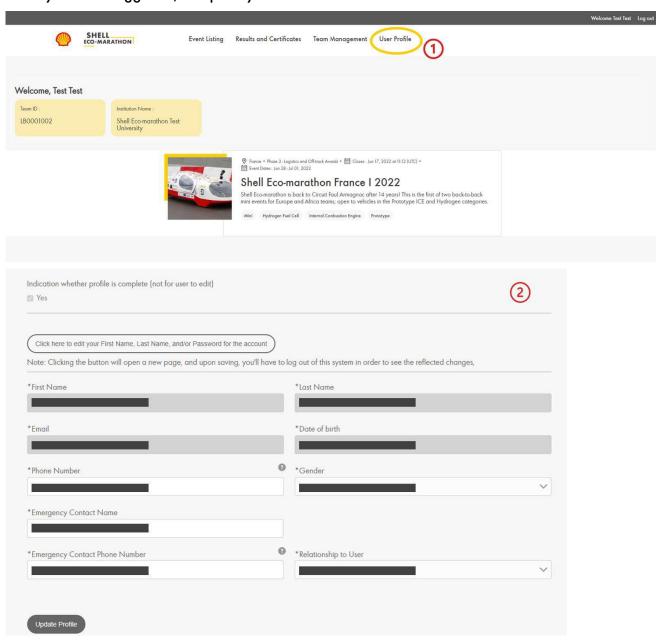
Note: If the Team Admin is listed as a @shell.com email address (as seen in the screenshot below), please let us know you've requested to join the team via email to shell.com.





3.0 User Profile

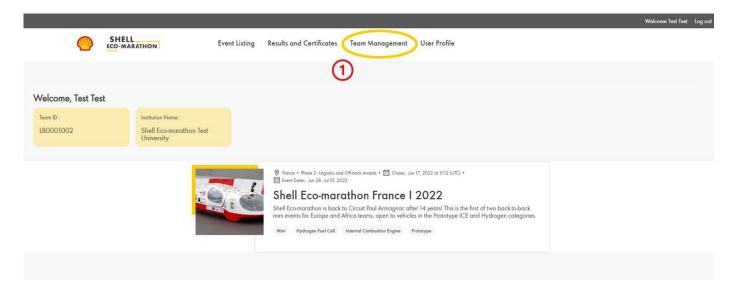
1. Once you have logged in, complete your User Profile.

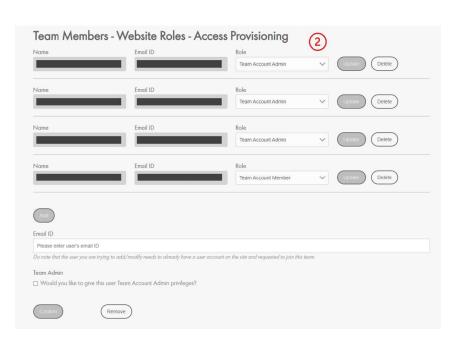




5.0 Team Management

As Team Account Admin, upon log-in, you will see the Team Management tab and be able to add and remove team members that way







5.1 Team Management page error messages and solutions

Error Message: The user does not have a user account. Please ask them to create one, log into the portal, and complete the relevant pre-registration flow (requesting to join this team).

Solution: They need to complete the steps in Section 2.0 and 3.0

Error Message: The user has a user account but has not requested to join this team. Please ask them to log in and complete the relevant pre-registration flow (requesting to join this team).

Solution: They need to complete the steps in Section 3.0.

Error Message: The user already exists in this team.

Solution: Use the modify function instead to change the website role type of the user

Error Message: The Team must have at least one Team Account Admin.

Solution: If you would like to delete the last Team Account Admin of your Team and don't have anyone to transfer the rights to, please contact us at shell.com.

Error Message: This user account is already associated with another team. If they would like to be added to this team, they need to be removed from the other team.

Solution: The Team Account Admin of the current team the user is in must remove the user from the team, before the user can be added to your team.

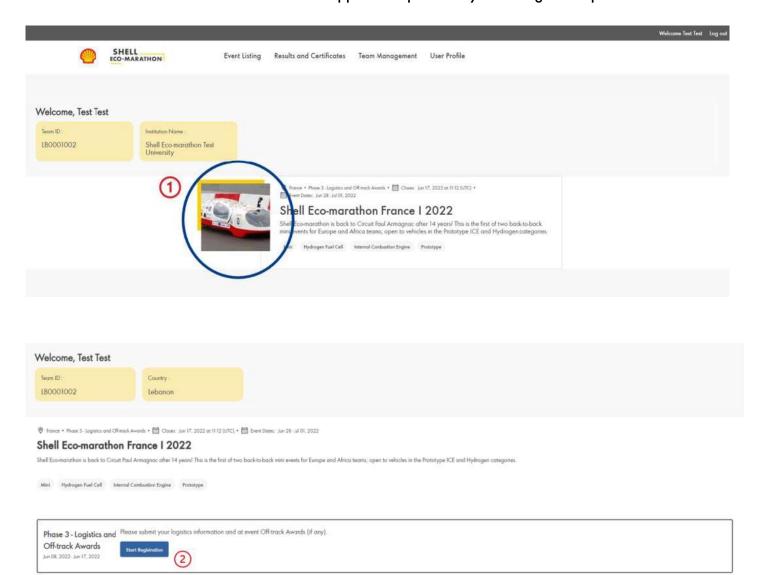
Error Message: A Team cannot have more than 4 Team Account Admins.

Solution: Remove/modify the access of one of the Team Account Admins before trying to add this Team Account Admin.'



6.0 Registering for an event

A Team Account Admin has to start the event application process by following the steps below





6.1 Team Account Admin path versus Team Account Member

