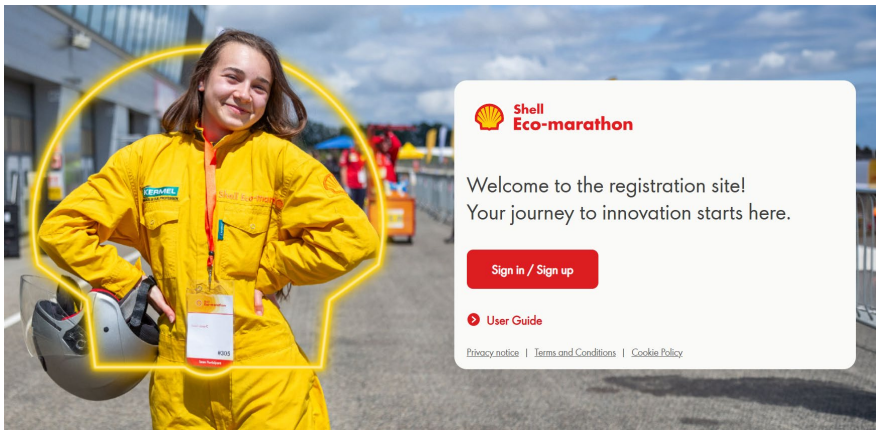
Introduction to the Shell Eco-marathon registration portal



1.0 Introduction

All team members who are planning on coming to the competition must have their own user account to control their own data and permissions.

There are two types of accounts in the website, which give two types of access rights. One user account is linked to one team ID.

1 team ID = 1 vehicle.

Team Admin account

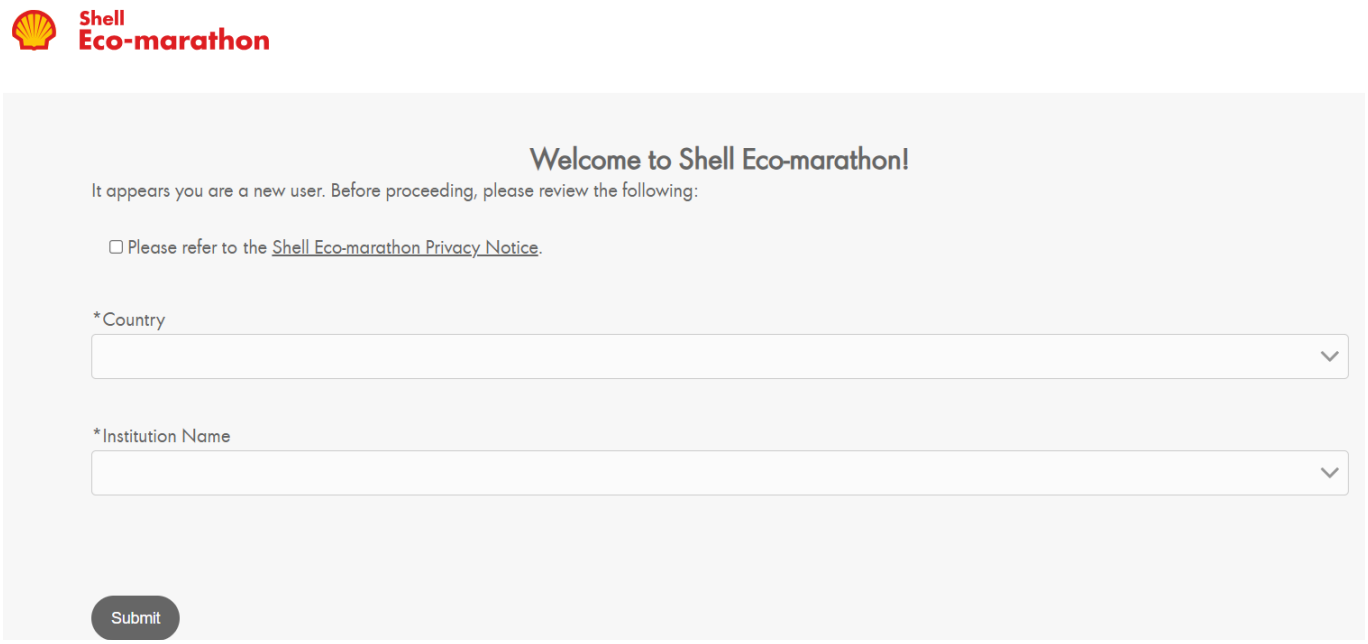
- Can approve requests to join the team.
- Can grant other participants Team Admin rights.
- Can start, fill in, and submit event applications.

Team Member account

- Can complete their self-registration if a Team Account Admin starts an event application and adds them to the event team.

2.0 How to create an account

1. Go to https://register.makethefuture.shell/ and click Sign in/Sign Up
2. Click 'Don't have an account? Register'
3. Fill in your personal details
4. Click the link to verify your email account.
5. You will reach this page:



3.0 How to create/join a team

Select your country and institute name

There can be three possible cases:

1. Your institute is not on the list. Please scroll to the end of the list and select the 'Others' option. Then fill in the details of your institute and click submit. We will validate the information provided and once verified, your institute will be added to the system and we will notify you. This process might take up to a week, please be patient.
2. Your institute has no registered teams. You can go ahead and create a team.
3. Your institute has registered teams. You can either request to join the existing team or create a new team. The Team Account Admin of your team will have to add you to the team. Note: If the Team Admin is listed as a @shell.com email address (as seen in the screenshot below), please let us know you've requested to join the team via email to shellecomarathon@shell.com.

4.0 User profile

Once you have logged in, complete your User Profile

5.0 Team Management

As Team Account Admin you will see the “Team Management” tab at the top of the page. This is where you can add and remove team members until the Logistics Phase closes.

Team Management page error messages and solutions

- Error Message: The user does not have a user account. Please ask them to create one, log into the portal, and complete the relevant pre-registration flow (requesting to join this team).

  Solution: They need to complete the steps in Section 2.0 and 3.0

- Error Message: The user has a user account but has not requested to join this team. Please ask them to log in and complete the relevant pre-registration flow (requesting to join this team}.

  Solution: They need to complete the steps in Section 3.0.

- Error Message: The user already exists in this team.

  Solution: Use the modify function instead to change the website role type of the user

- Error Message: The Team must have at least one Team Account Admin.

  Solution: If you would like to delete the last Team Account Admin of your Team and don't have anyone to transfer the rights to, please contact us at shellecomarathon@shell.com.

- Error Message: This user account is already associated with another team. If they would like to be added to this team, they need to be removed from the other team.

  Solution: The Team Account Admin of the current team the user is in must remove the user from the team, before the user can be added to your team.

- Error Message: A Team cannot have more than 4 Team Account Admins.

  Solution: Remove/modify the access of one of the Team Account Admins before trying to add this Team Account Admin.’