

Introduction to the Registration Portal 2.0

Welcome to the registration portal 2.0!

In this new release, each team member should have their own user account, and will be able to control their consents for better control over their own data and permissions, as well as drastically reduce the number of physical documents that need to be signed, scanned, and uploaded.

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1.0 Terminology

1.1. Institute versus Team

Per Chapter I, to participate in the Shell Eco-marathon programme, a team must be affiliated with an educational institute.

An educational institute is allowed up to 2 teams.

For the purposes of the programme and tracking progress, these 2 teams will maintain the same team IDs for as long as their institute participates in the programme.

Each year, while each team might have new team members, the two Team IDs your Institute holds will not change.

Each individual who wishes to join a team must create a user account and request to join a team.

1.2. Website roles versus event roles

First things first, it's important to know the distinction between a participant's website role and their event role.

The website role refers to the type of access and rights the participants have on the registration site and apply across all events, throughout the site for a single team ID. Each user account can only be linked to one team at a time, and can only have one website role. There are two types of website roles with different levels of access:

(i) Team Account Admins

- a. Can approve requests to join the team.
- b. Can grant other participants Team Admin rights.
- c. Can start, fill in, and submit event applications.



- Team Account Admins do not necessarily need to be a Team Manager, but a Team Manager must be
 a Team Admin. Team Admins also have the responsibility to ensure that access is passed on after their
 tenure, such that future generations of the team have access to the account.
- Team Account Admins must be 18 and above
- Each Team is allowed up to 4 Team Account Admins.

(ii) Team Account Member

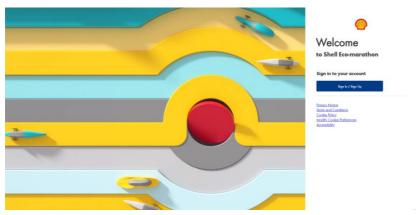
a. Can complete their self-registration portion, if a Team Account Admin starts an event application and adds them to the event team.

The event roles refer to the roles each individual plays at an event. They can be things like student, faculty advisor, driver, reserve driver, chaperone. These are defined at the event level. Each user account can be linked to multiple combinations of these roles, and these roles can be defined separately for each event, i.e. a person can be a general student team member for one event and a driver for another.

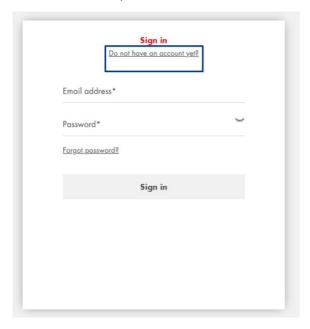
2.0 How to create an account

Note: If you already had an account on the site before April 2022, you automatically are a Team Account Admin of your team (same email log-in and password as before) and can just skip to Section 4.0

1. Go to https://register.makethefuture.shell/ and click Sign in/Sign up:

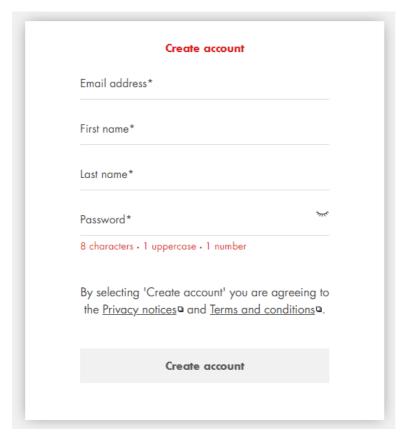


2. On the next screen, click 'Do not have an account yet?' indicated in the blue box below:





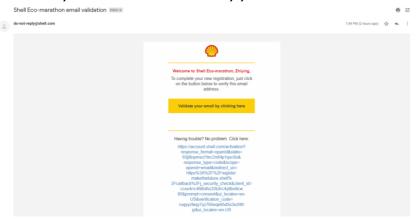
3. Follow the instructions to create an account:



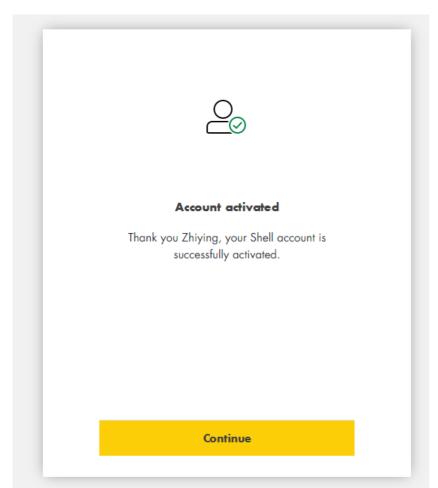
Create account We have sent a confirmation email. Please check your email and click on the link to verify your email address.



4. Check your email for a link to verify your email address:



5. You should arrive here:

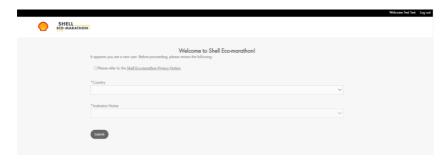


Note: If you reach a 404 page, please log out, visit https://register.makethefuture.shell/ again and click the sign in/sign up button. It should then bring you to the page in the step 5 screenshot above. We will fix this soon!



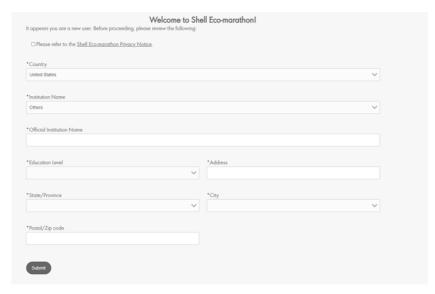
3.0 How to create/join a team:

- 1. Log into the account you created via Section 2.0.
- 2. Select your country and institute name.



There can be four possible cases.

(i) Your institute is not on the list. Please scroll to the end of the list and select the 'Others' option. Then fill in the details of your institute and click submit.



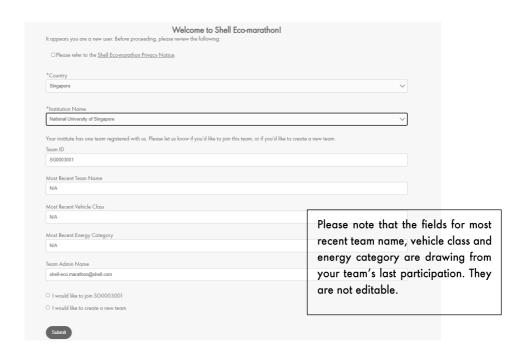
We will validate the information provided and once verified, your institute will be added to the system and we will notify you. This process might take up to a week, please be patient.

(ii) Your institute has no registered teams. You can go ahead and create a team.

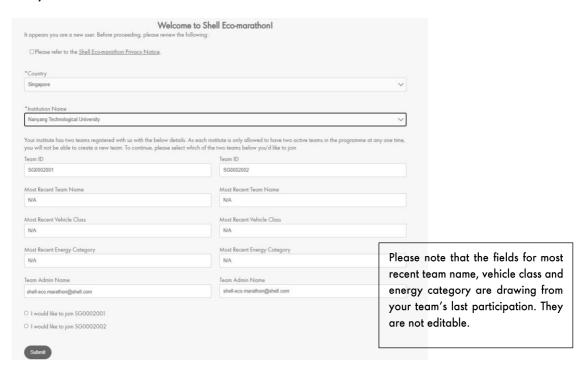




(iii) Your institute has 1 registered team. You can either request to join the existing team or create a new team. The Team Account Admin of your team, if not shell-eco.marathon@shell.com or SEPL-Shell-Eco.marathon@shell.com or SEPL-Shell-Eco.marathon.com or SEPL-Shell-eco.mar



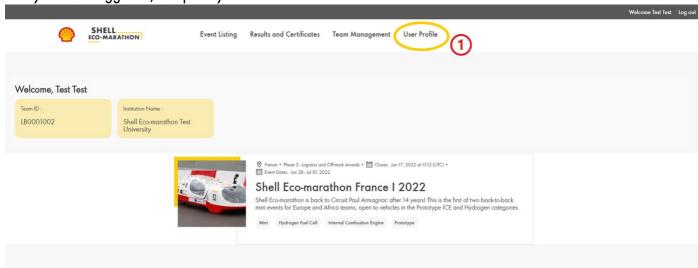
(iv) Your institute has 2 registered teams. You can join either. The Team Account Admin of your team, if not shell-eco.marathon@shell.com or SEPL-Shell-Eco-marathon-Registration@shell.com, will have to add you to the team.

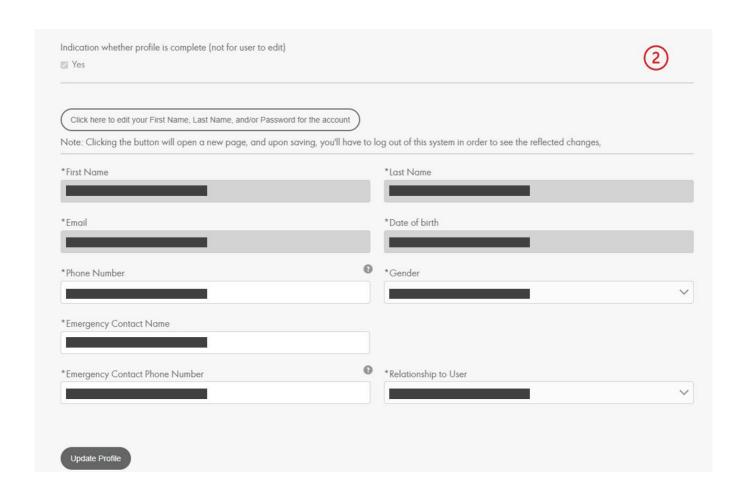




4.0 User Profile

Once you have logged in, complete your User Profile

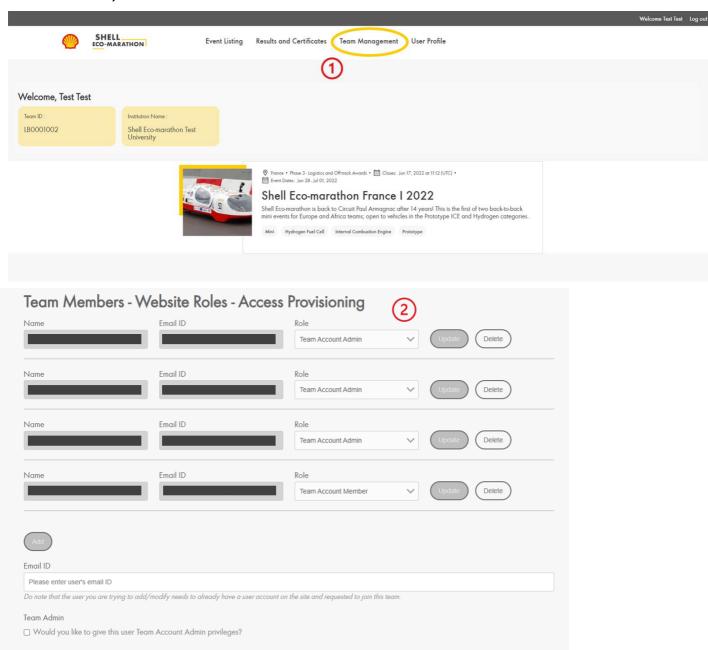






5.0 Team Management

As Team Account Admin, upon log-in, you will see the Team Management tab and be able to add and remove team members that way



5.1 Team Management page error messages and solutions

Remove

Error Message: The user does not have a user account. Please ask them to create one, log into the portal, and complete the relevant pre-registration flow (requesting to join this team).

Solution: They need to complete the steps in Section 2.0 and 3.0



Error Message: The user has a user account but has not requested to join this team. Please ask them to log in and complete the relevant pre-registration flow (requesting to join this team).

Solution: They need to complete the steps in Section 3.0.

Error Message: The user already exists in this team.

Solution: Use the modify function instead to change the website role type of the user

Error Message: The Team must have at least one Team Account Admin.

Solution: If you would like to delete the last Team Account Admin of your Team and don't have anyone to transfer the rights to, please contact us at <u>SEPL-Shell-Eco-marathon-Registration@shell.com</u>.

Error Message: This user account is already associated with another team. If they would like to be added to this team, they need to be removed from the other team.

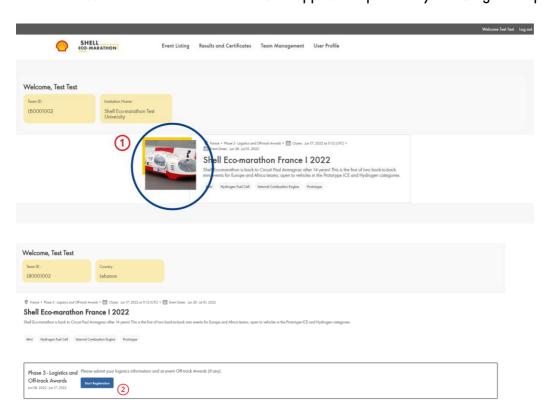
Solution: The Team Account Admin of the current team the user is in must remove the user from the team, before the user can be added to your team.

Error Message: A Team cannot have more than 4 Team Account Admins.

Solution: Remove/modify the access of one of the Team Account Admins before trying to add this Team Account Admin.

6.0 Registering for an event

A Team Account Admin has to start the event application process by following the steps below





6.1 Team Account Admin path versus Team Account Member

